



Match Participation Agreement for Institutions

Specialties Matching Service® for all Fellowship Matches Opening after January 1, 2024

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1.0 INTRODUCTION TO THE SPECIALTIES MATCHING SERVICE

The Specialties Matching Service® (SMS®) is sponsored by the National Resident Matching Program® (NRMP®), an independent, non-profit organization founded in 1952 for the purpose of providing an orderly and fair mechanism for matching the training preferences of applicants to advanced U.S. residency and fellowship positions with the preferences of advanced residency and fellowship training program directors.

The Specialties Matching Service:

- Provides a system for the confidential selection of applicants to graduate medical education programs using an electronic, proprietary mathematic algorithm;
- Establishes an equitable and uniform time for applicants and programs to submit rank order lists that express their respective preferences;
- Enables programs to make informed decisions about applicants in an orderly manner and free of persuasion; and
- Establishes a binding commitment between the applicant and the program(s). Neither the applicant nor the program may release the other from the binding commitment without a waiver or deferral granted by the NRMP (Section 8.0).

The SMS is managed through the NRMP's proprietary Registration, Ranking, and Results® (R3®) system which processes an applicant's and a program's certified Rank Order List using a mathematical algorithm to match the preferences of the applicant to the preferences of the program(s). Programs learn which applicant(s) matched according to published schedules provided by the NRMP.

Only programs from institutions that have registered with the NRMP and agreed to abide by the terms of the applicable Agreement may participate in the SMS. Such programs also must register individually with the NRMP and agree to abide by the terms of the applicable Match Participation Agreement.

The SMS is provided by the NRMP to program directors' groups (i.e., associations of training program directors) whose programs offer entry level positions only to applicants who have completed two or more years of graduate medical education.

The NRMP requires the program directors' group of each specialty participating in the SMS to execute annually an "NRMP Program Directors' Annual Sponsor Agreement" (previously the "NRMP Program Directors' Annual Participation Agreement") that commits active participation of at least 75 percent of the group's eligible programs and a minimum of 75 percent of all available positions in the specialty for that year. Specialties Matching Service Match sponsors may voluntarily elect to implement a policy whereby all participating programs are required to register and attempt to fill all positions in the Match. Positions may be offered through the SMS to physician graduates of medical schools in the United States and elsewhere who meet the eligibility requirements set forth by the NRMP.

Any breach by a sponsoring institution of any of its obligations under this Agreement may be investigated by the NRMP pursuant to its Policies and Procedures for Reporting, Investigation,

and Disposition of Violations of NRMP Agreements and may result in penalties to the institution as described in Section 10.0.

Institutions are advised to read carefully this Agreement and retain a copy of it for future reference.

2.0 INSTITUTION LEADERSHIP

2.1 Institutional Official

Each institution with programs participating in the SMS shall designate an institutional official to be responsible for overseeing the Match processes. All changes made by a program concerning its positions must be approved by the institutional official responsible for that program by the applicable Quota Change Deadline. The institutional official has the authority to modify and certify program rank order lists; however, such modifications and certifications must be done in collaboration and with the approval of the program director.

In addition to the general responsibilities of the NRMP institutional official for overseeing the Match process and communicating with the NRMP, the institutional official shall:

1. Ensure adherence to all policies governing the Match as outlined in this Agreement;
2. Provide all information required for the registration of the institution and each of its programs that desire to participate in the SMS and ensuring the accuracy of such information including, but not limited to, the number and type of positions offered by each program.
3. Ensure that all of the institution's programs that desire to participate in the SMS execute a Match Participation Agreement prior to the applicable Quota Change Deadline.
4. Ensure that any of the institution's programs for which the sponsoring program directors' group has voluntarily implemented the All In Policy registers and attempts to fill all their positions in the SMS Match.
5. Communicate all quota changes, additions, withdrawals, and other changes in and/or reversions of the positions offered by any of such institution's programs through the R3 system prior to the applicable Quota Change Deadline. Exceptions to this deadline may be requested by the institutional official for cases of extreme emergency, such as loss of funding or accreditation, or to accommodate the results of earlier matching programs.
6. Ensure that none of the programs sponsored by the institution, regardless of SMS participation status, discusses, interviews

for, or offers a position to an applicant who has matched to a concurrent year position through an NRMP Match.

7. Ensure that none of the programs sponsored by the institution, regardless of SMS participation status, discusses, interviews for, or offers a position to an applicant between the applicable Rank Order List Certification Deadline and the release of Match results.
8. Ensure that all of its programs that offer fellowship positions through the SMS will be in compliance with the eligibility requirements set forth in Section 3.1 of this Agreement.
9. Assume oversight in the R3 system of unaccredited fellowship programs not under the governance of the institution. Unaccredited programs for which the institutional official does not assume oversight will not be permitted to participate in the Match.
10. Check the accuracy of all information submitted by program directors for registration and subsequent changes and confirming such information and changes through the appropriate pages of the R3 system. The institutional official has the authority to modify and certify program rank order lists; however, any changes made by the institutional official to a program's rank order list must be done in collaboration with and with the approval of the program director.
11. Promptly communicate to the program directors all information sent from the NRMP that is relevant to such program directors.
12. Ensure that each of the institution's programs provides complete, timely, and accurate information to interviewees, including a copy of the contract the applicant will be expected to sign if matched to the program, if such contract is available, or a copy of the contract currently in use. The NRMP institutional official also must ensure that each of the institution's programs provides institutional policies on visa status and eligibility for appointment to an advanced residency or fellowship position, as applicable.
13. Ensure that the institution's programs do not ask for verbal or written commitments from applicants indicating how they intend to rank any program.
14. Assume responsibility for communicating NRMP policies to the institution's programs, faculty, and staff regardless of their Match participation status.
15. Arrange for prompt payment to the NRMP of all fees owed by the institution or any of its programs.

16. Ensure that all of the institution's passwords are kept confidential and notifying the NRMP immediately if the institution has any reason to believe that any of the institution's passwords have been discovered or used by a third party or that there has been any other breach of security.

2.2 Institutional Administrator

The NRMP institutional official may designate an institutional administrator to assist with the oversight of the matching process. The NRMP institutional administrator:

1. Shall adhere to the policies outlined in this Agreement;
2. Have a username and password to access the R3 system that is separate and distinct from the institutional official;
3. Is prohibited from accessing the R3 system using the institutional official or any other user's username and password;
4. Is prohibited from sharing their username and password with any other user; and
5. May enter or change selected institution and program reference data, which may require subsequent approval by the institutional official, through the R3 system.

3.0 PROGRAMS IN THE SPECIALTIES MATCHING SERVICE

3.1 Eligibility

The NRMP may, in accordance with the policies and advice of the sponsoring program directors' group, be selective in determining which programs are eligible to participate in the SMS Match for that specialty. Only programs in a specialty for which an SMS Match is being conducted may offer positions through the SMS. Positions are titled "residency" or "fellowship" depending upon the specialty for which the SMS Match is being conducted.

To be eligible to offer positions through an SMS Match, as of the applicable Rank Order List Certification Deadline for such SMS Match, a program must:

1. Be accredited by the ACGME or another accrediting body acceptable to NRMP; or
2. Be affiliated with an ACGME-accredited program in the primary discipline; or
3. Lead to certification or endorsement and oversight by a board approved or recognized by the American Board of

Medical Specialties (“ABMS”) or by the respective specialty board applicable to the training program.

4. Have secured funding sufficient to train each matched fellow for the duration of the training program; and
5. Be activated for participation in the applicable SMS Match by the institutional official through the R3 system by the published deadline.

3.2 Categories of Program Positions

1. Fellowship (F) positions in programs that begin training subsequent to the completion of a core resident training program.
2. Fellowship subspecialty (S) positions in programs that begin training subsequent to the completion of a fellowship training program.

3.3 Program Leadership and Staff

3.3.1 Fellowship Program Director

The institutional official shall designate a qualified program director who is responsible for ensuring the accuracy of the program’s information and adherence to all policies governing a Match. All changes made by a program director concerning Match participation and positions must be approved by the institutional official on or before published Match deadlines.

The program director shall:

1. Ensure adherence to all policies governing a Match as outlined in the applicable Match Participation Agreement;
2. Not share username and password information with any other individual;
3. Provide accurate program information in the R3 system including but not limited to contact information and the number and type of positions offered;
4. Ensure that all changes in Match participation and positions are approved by the institutional official;
5. Execute the applicable Match Participation Agreement prior to the applicable Quota Change Deadline;
6. Submit and certify a rank order list prior to the applicable Rank Order List Certification Deadline; and

7. If desired, appoint a program coordinator to assist in the matching process.

3.3.2 Fellowship Program Coordinator

Each program may designate a program coordinator to assist with the matching processes. The program coordinator:

1. Must adhere to the policies outlined in the applicable Match Participation Agreement;
2. Shall have a username and password to access the R3 system that is separate and distinct from the program director;
3. Is prohibited from accessing the R3 system using the program director or any other user's username and password;
4. Is prohibited from sharing their username and password with any other user;
5. May view all program data available through the R3 system and enter or change program data, with the exception of the program's quota, if authorized by the program;
6. May enter rank order lists into the R3 system if authorized by the program; and
7. Is prohibited from certifying rank order lists in the R3 system.

4.0 TERMS AND CONDITIONS FOR PARTICIPATION IN THE SPECIALTIES MATCHING SERVICE

By clicking on the "I Accept" button on the "Sign Match Agreement" screen of the R3 system, designated institutional leadership attests to having read this Agreement, and after having done so, agrees to and understands:

1. The institution will participate in the applicable SMS Match;
2. The terms and conditions of the Match Participation Agreement;
3. The NRMP is not an employment service and does not oversee the terms of any contract between programs and applicants;
4. The NRMP does not oversee or conduct services related to the application;
5. The NRMP is not involved in establishing the eligibility requirements for any residency or fellowship position. Training programs have sole responsibility for establishing and communicating all program and institutional eligibility requirements for any position;

6. The institution must adhere to all rules of communication for the applicable SMS Match as outlined in the Match Participation Agreement;
7. The institution's programs must disclose to applicants all eligibility requirements for training set forth by the sponsoring institution and the program during the recruitment period and before the applicable Rank Order List Certification Deadline. These requirements may include pre-employment testing (e.g., illicit drug screening), background checks (e.g., criminal, financial, etc.), visa sponsorship, and any other requirement(s). Programs must be able to demonstrate that eligibility requirements are made available to each applicant during recruitment and before the applicable Rank Order List Certification Deadline, either electronically or in writing;
8. Once a match is made between a program and an applicant, a binding commitment exists for the program to offer a training position to the applicant and for the applicant to accept such position absent a waiver or deferral from the NRMP;
9. The binding commitment requires programs to request a waiver or deferral from the NRMP should they determine they cannot train the matched applicant; and
10. All communications from the NRMP will be transmitted electronically to the email address provided by the institutional official at the time of registration, or through an update made by the program or institutional official, in the R3 system. Programs are solely responsible for the accuracy of their contact information. If a program unsubscribes from NRMP emails or notices, the NRMP has no responsibility for sending NRMP information or providing for its receipt.

5.0 REGISTRATION DATES AND MATCH FEES

5.1 Registration Dates

Match calendars for each Fellowship Match sponsored by the NRMP contain dates for registration and other Match events and are published annually on the NRMP website: www.nrmp.org.

5.2 Match Fees

Fees paid by programs and institutions are not refundable. Overpayments will be refunded upon request.

Fees will not be waived for institutions and programs that are activated for Match participation and subsequently withdrawn either by the sponsoring institution, by the program, or by the NRMP.

Each sponsoring institution must pay an institution registration fee, a program registration fee for each of its registered programs, and a matched applicant fee for each applicant with whom a program matches successfully. The NRMP will send an invoice to the institution for those fees, which must be paid within thirty (30) days of the invoice date. After the conclusion of a Match, an invoice for all incurred expenses, registration fees, and matched applicant fees will be issued by the NRMP to the institutional official, who will be responsible for ensuring prompt payment.

Institutions with unpaid NRMP fees at thirty (30) days from the date of the invoice will be issued a reminder request for payment. A late fee of 10 percent of the outstanding balance will be assessed on any fees unpaid sixty (60) days after the invoice date. Failure to remit payment to the NRMP after ninety (90) days from the invoice date will result in the institution being barred from registering any of its programs for the Main Residency Match or any SMS Fellowship Match until all fees are remitted by the institution to the NRMP.

6.0 PARTICIPATION IN THE SPECIALTIES MATCHING SERVICE

The Matching Program process enables programs to investigate applicants and to make informed selection decisions based on the program's true preferences, on a uniform schedule, and without undue or unwarranted pressure.

6.1 Duty to Act in an Ethical and Professional Manner

All Match participants are required to conduct their affairs in an ethical and professionally responsible manner. The duty under this Agreement:

1. Extends throughout the application, interview, and matching processes; and
2. Through the 45th day following the start date of training as listed in the appointment contract; or
3. Upon conclusion of any NRMP-related waiver review, violation investigation, or appeal process.

NRMP's Codes of Conduct are available to review at www.nrmp.org.

6.2 Interview Period

The recruitment phase for the Specialties Matching Service® (SMS®) must be transparent, grounded in equitable practices, reflect mutual respect for the needs of applicants and programs, and minimize unnecessary pressure. To that end, applicants, programs, and institutions are bound by the terms of the applicable SMS Match Participation Agreement to demonstrate ethical behavior when engaging in interview offers and acceptances.

During the recruitment phase, institutions shall ensure that programs:

1. Extend interview offers that equal, not exceed, the total number of available interview slots.
2. Provide applicants no less than 48 hours to accept or reject an interview invitation.
3. Apply reasonable measures of notification (e.g., one-to-two weeks' notice) when needing to cancel or reschedule an interview.

During recruitment, institutions may expect applicants to make judicious assessments of and decisions about interview offers, accepting only those they intended to fulfill and apply reasonable measures of notification (e.g., one-to-two weeks' notice) when needing to cancel or request rescheduling of an interview.

6.3 Completeness, Timeliness, and Accuracy of Information

6.3.1 Between the Program and Applicants

1. Institutions and programs are responsible for ensuring the completeness, timeliness, and accuracy of all information provided to applicants. This includes:
 - a. All written, electronic, and verbal information provided to applicants throughout recruitment, the onboarding cycle, and through the 45th day following the appointment start date; and
 - b. All written, electronic, and verbal information provided to the NRMP.
2. The omission of information pertinent to an applicant's decision to rank a program may be deemed a violation of the applicable Match Participation Agreement. Before the applicable Rank Order List Certification Deadline, the program shall:
 - a. Provide a copy of the appointment agreement that matched applicants will be expected to sign if such an agreement is available, or a copy of the agreement currently in use;
 - i. Once provided, applicants must be notified of any material change to the appointment agreement.
3. Provide all institutional and program policies regarding eligibility for appointment to a residency or fellowship training position including but not limited to:
 - a. Expected or required academic, educational, or prior training credentials;
 - b. Pre-employment drug testing and background check;
 - c. Information relevant to licensure status, or visa status.

Programs shall obtain a signed acknowledgement of such communication from each applicant or be able to demonstrate that eligibility requirements were made available to each applicant. The timely disclosure by the program of the official policies of the appointing institution and/or program does not imply that the applicant interviewed will be ranked, will receive a matched position.

The program's obligation to provide complete, timely, and accurate information extends through the applicant's 45th day following the start date as listed in the appointment agreement for the program position obtained through a Match.

Programs must notify matched applicants and the NRMP of any circumstance (e.g., anticipated program closure, insufficient funding resulting in a reduction in training positions, etc.) that may delay, adversely impact, or prevent an applicant from commencing training with a matched program on the start date identified in the appointment agreement.

6.4 Confidentiality

Program information contained in the R3 system is confidential and available only to authorized users. Unauthorized use or disclosure of such information by an institution is a violation of this Agreement.

At all times, programs have the right to keep confidential:

1. All information pertaining to the names and identities of applicants;
2. All information pertaining to preference signals;
3. All information pertaining to offers, acceptance, and the outcomes of interviews; and
4. All information pertaining to ranking preferences.
 - a. Rank order lists are confidential, and it is the policy of the NRMP not to disclose such information in any manner that permits individual identification to other programs or applicants except in response to a subpoena or an order from a court of competent jurisdiction.

Before the applicable Rank Order List Certification Deadline:

1. A program may voluntarily communicate to an applicant that they are viewed favorably and will be ranked by the program; however, programs may not solicit verbal or written statements from an applicant implying a commitment to rank the program.
2. Applicants may voluntarily communicate their interest to a program(s); however, applicants may not solicit verbal or written statements from a program(s) implying a commitment to rank the applicant.

6.5 Restrictions on Persuasion

Programs have a right to make selection decisions that are free of undue or unwarranted pressure and should report to the NRMP any violations of these rights.

Only the final preferences of programs and applicants as expressed on their final certified rank order lists will determine the offering of positions and placement of applicants through a Match.

Programs are not authorized at any time during the interview, matching, or onboarding processes to:

1. Request that applicants reveal the names, specialties, geographic locations, or other identifying information about the program(s) to which they have or may apply;
2. Request that applicants reveal preference signal(s) if in a specialty participating in preference signaling;
3. Request that applicants reveal any information pertaining to the interviews they were offered, accepted, declined, or attended;
4. Request that applicants reveal ranking preferences;
5. Suggest or inform applicants that placement on a rank order list is contingent upon submission of a verbal, electronic, or written statement indicating the applicant's preference;
6. Make any written, electronic, or verbal offer or contract for appointment to a concurrent year fellowship position before the release of the List of Unfilled Programs; and
7. Have any written, electronic, or verbal contact with a matched applicant not matched into their program for the purpose of offering an interview, offering placement in the program, or requesting the applicant apply to a program.

6.6 Program Quota, Tracks, and Reversions

It is the NRMP institutional official's responsibility to ensure that each program director checks the accuracy of quotas, reversions, and special requirements. This information is to be reviewed by the NRMP institutional official and any corrections or changes are to be communicated to the NRMP through the R3 system.

6.6.1 Quota

The program quota is the number of positions a program intends to fill through a Match.

1. In each Match year, programs are responsible for verifying their quota in the R3 system for each program and/or track before the Quota Change Deadline. Programs and/or tracks may not have a quota of zero.
 - a. Programs may increase, decrease, or make other changes to the quota in the R3 system before the applicable Quota Change Deadline in the R3 system. Quota changes must be approved by the institutional official.

2. Quota change requests made after the applicable Quota Change Deadline must be in writing to support@nrmp.org, demonstrate substantial hardship, and be approved by the institutional official. Requests are subject to the NRMP's review and approval.

6.6.2 Program Tracks

Program tracks are identifiers within the R3 system that differentiate between program options within the same program and specialty. These include:

1. Clinical and research options;
2. Campuses and geographic areas; and/or
3. Program focus (e.g., osteopathic recognition; rural)

When using tracks, programs must create a separate rank order list for each track; and place in each track the predetermined track quota. Track quotas cannot exceed the total quota for the program.

Programs may set up a reversion in the R3 system to guard against the position(s) being unfilled.

6.6.3 Program Reversions

Program reversions are the option to revert, or donate, unfilled positions in one program and/or track ("donor program") to another ("receiver program") in the event the program and/or track does not fill during the processing of the matching algorithm.

1. Any donor program may create a reversion in the R3 system, although for SMS Matches reversions are typically formed between clinical and research tracks;
2. Receiver programs must accept a designated number of unfilled positions from the donor program, but must not exceed the total approved positions for the program;
3. Reversions may be added, changed, or deleted in the R3 system at any time before the applicable Rank Order List Certification Deadline;
4. All reversions must be approved by the institutional official by the applicable Rank Order List Certification Deadline;
5. Donor programs may revert positions to multiple receiver programs either at the same institution or at a different institution; however, there may be no "circular reversions" in which two programs both donate and receive positions from each other.

6. Program tracks participating in a reversion must certify a rank order list.
 - a. Some programs elect to revert or donate their unfilled positions to two programs. For this type of reversion, the NRMP must know the exact sequence in which the unfilled positions are to be reverted. The sequence of reversions is entered in the R3 system.

6.7. Withdrawal from the Match

Any registered program that will not offer positions through a SMS Match must officially withdraw from that Match through the R3 system.

6.7.1 Withdrawal Before the Quota Change Deadline

The institutional official must confirm the program's withdrawal in the R3 system by the applicable Quota Change Deadline.

6.7.2 Withdrawal After the Quota Change Deadline

Programs demonstrating substantial hardship such as loss of funding or loss of accreditation may request to be withdrawn from the Match after the applicable Quota Change Deadline. In such cases, a written request must be co-signed by the institutional official and program director and submitted to the NRMP for determination of approval.

There may be no communication between fully matched applicants and programs for any reason until the general announcement of the Match results.

7.0 MATCHING AND APPOINTING RULES

7.1 Submission of Rank Order Lists

To participate in a fellowship Match, programs must be registered for a Match and enter and certify their final rank order list in the R3 system before the applicable Rank Order List Certification Deadline. Certification of the rank order list will confirm the program's full participation in the Match and agreement to:

1. Adhere to the binding commitment to offer an appointment if a match result(s); and
2. Start training in good faith (i.e., with the intent to complete the applicant's training) on the date specified in the appointment agreement.

7.1.1 Applicant Eligibility for Ranking

Before certifying the rank order list, programs should:

1. Determine each applicant's eligibility by verifying the applicant's match status in the Applicant Match History available through the R3 system or by contacting NRMP support;

2. Confirm the institution's willingness and/or ability to sponsor the visa type requested or intended by any non-U.S. citizen applicant ranked;
3. Ensure each program has a process to review state licensure board eligibility and ensure ranked applicants meet requirements for licensure, as published by the program state Licensure Board.

The NRMP will not create or modify any program's rank order list.

7.1.2 Submitting a Rank Order List

Programs may enter their rank order lists in more than one session and may modify their list multiple times before the applicable Rank Order List Certification Deadline.

1. All entries or modifications to a rank order list require programs to certify or recertify the list before the applicable Rank Order List Certification Deadline.
2. Program's whose rank order lists are not certified before the published deadline may, within 24 hours of receiving notification of an uncertified list, submit an electronic or written request and consent from the program director or institutional official to support@nrmp.org for NRMP to certify their list.
 - a. Requests received more than 24 hours after the notification of an uncertified list will not be processed by the NRMP.
 - b. Only the rank order lists displayed in the R3 system at the time of the applicable Rank Order List Certification Deadline will be certified.
 - c. Once courtesy certification is complete, the NRMP will not uncertify the rank order list.

7.2 Communication about Appointments

Violations of any policies pertaining to communication between programs and applicants must be reported to the NRMP at policy@nrmp.org.

Between the applicable Rank Order List Certification Deadline and Match Day, programs shall refrain from discussing, interviewing for, or offering any position that would run concurrent with positions offered in a Match.

8.0 BINDING COMMITMENT

Upon conclusion of a Match, programs:

1. Are in a binding commitment with the applicant and must offer an appointment as matched and begin training in good faith on the date specified in the appointment

contract:

- a. Programs who encourage an applicant with a Match commitment to seek a concurrent year position, absent a waiver or deferral from the NRMP, shall be presumed to have violated the applicable Agreement.
2. Must begin training applicants on the start date specified in the appointment contract with the intent to complete the applicant's training:
 - a. The binding commitment will be deemed to have been honored by the applicant so long as the applicant enters and remains in the training program through the first 45 calendar days after the start date of the relevant appointment contract.
 - b. The binding commitment exists through the first 45 calendar days of the start date of the relevant appointment contract.
 - c. Programs terminating a resident within 45 days of the start date specified in the appointment agreement, without having an approved waiver or deferral from the NRMP, will be in violation of the applicable Agreement.
 - d. Applicants who give notice of resignation, resign, or vacate a position within 45 days of the start date specified in the appointment agreement, without having an approved waiver or deferral from the NRMP, will be in violation of the applicable Agreement. Programs must report such violations to policy@nrmp.org.

Each appointment is subject to the official policies of the appointing institution and program in effect on the applicable Rank Order List Certification Deadline.

9.0 WAIVER OR DEFERRAL OF MATCH RESULTS

Waiver: The release of Match participants from the binding commitment following a Match.

Deferral: A one-year delayed start of training, mutually agreed to by the applicant and the program.

Neither applicants nor programs may release each other from a binding match commitment. A waiver or deferral of the binding commitment may be requested only from the NRMP. The NRMP has sole discretion to grant or deny a requested waiver or deferral. The terms of the Waiver and Deferral Policy, which can be found on the NRMP website, are incorporated herein and binding upon all Match participants.

A waiver or deferral may be considered by the NRMP:

1. For circumstances demonstrating change of specialty or an unanticipated serious and extreme hardship; or
2. If NRMP determines the applicant is ineligible to begin training.

Programs considering a waiver or deferral request:

1. Shall review the Waiver and Deferral Policy on the NRMP website;
2. Shall submit the request in accordance with the directions provided on the NRMP website;
3. Shall demonstrate to the reasonable satisfaction of the NRMP that the criteria necessary for approval and issuance of a waiver or deferral are present;
4. Shall provide complete, timely, and accurate information to the NRMP in connection with its waiver or deferral review;
5. Shall not rescind an offer and/or agreement of training until the waiver or deferral request has been approved; and
6. Shall not accept applications, interview, or offer the position to another candidate until the waiver or deferral request has been approved.

Programs shall promptly notify the NRMP of waiver or deferral request(s) received from an applicant.

The NRMP's decision is final and is not subject to challenge in arbitration, by judicial review, or by review of a third party. The NRMP may grant a deferral of up to one year at the request of either a program or an applicant if arbitration proceedings have been initiated and the outcome is pending.

10.0 VIOLATIONS

Institutions and its programs are expected to conduct their affairs in an ethical, professional, and responsible manner.

Institutions and its programs have a right to expect applicants and medical schools to also conduct their affairs in an ethical, professional, and responsible manner throughout the application, interview and matching processes.

Known or suspected violations of any applicable Match Participation Agreement, by Match participants, must be reported to the NRMP. Reports of a violation of Match policy may be made anonymously.

10.1 Alleged Violations

At its discretion, NRMP will investigate alleged violations of the applicable Agreement, including but not limited to:

1. Failure to provide complete, timely, and accurate information during the application, interview, and matching processes;
2. Attempts to subvert or circumvent eligibility requirements and/or the matching process;

3. Failure to offer or accept an appointment as required by the results of a Match outcome;
4. Failure to engage in ethical and/or professionally responsible behavior; or
5. Any other irregular behavior or activity that occurs in connection with registration, the submission or modification of a rank order list, and/or the participant's commitment to honor the Match outcome.

10.2 Violations Policy and Procedure

The NRMP Policies and Procedures for Reporting, Investigation, and Disposition of Violations of NRMP Agreements ("Violations Policy") may be found on the NRMP website and shall govern the handling of match violations. If the NRMP receives sufficient, credible information that a violation of the applicable Agreement may have occurred, the NRMP may initiate an investigation in accordance with the Violations Policy. Participants must provide complete, timely and accurate information to the NRMP in connection with its violation investigation. The terms of the Violations Policy (including, but not limited to, the consequences of a confirmed violation) are incorporated herein and binding upon all Match participants.

10.3 Withdrawal Due to Suspected Violation

10.3.1 Authority

The NRMP's authority to withdraw any Match participant from a Match under this section is in addition to its authority to impose sanctions for violations of this Agreement. At any time before Match results are released, the NRMP may withdraw any participant from a Match and without first affording an opportunity for a hearing if the NRMP believes it has credible evidence that:

1. The participant has violated the terms of this Agreement; and
2. Absent such summary withdrawal, the integrity of the Match is in jeopardy.

10.3.2 Pending Action

Upon withdrawal from a Match due to an alleged violation, the participant's status in the R3 system will note "Pending Action," which will remain in effect until the participant has waived or exhausted all avenues of appeal as outlined in the NRMP Violations Policy.

A matched program(s) may not fill the applicant's position during the NRMP's investigation until the NRMP has issued a Final Report or granted a waiver, whichever is earlier.

If the violation investigation has not concluded by the start date of training, the program shall begin training the matched applicant unless NRMP has granted a waiver or issued a deferral to the next training year.

10.3.3 Confirmed Violations

If the NRMP's investigation of an alleged violation results in a finding that an institution has committed a violation of this Agreement, the institution may be identified in the R3 system as a Match violator to participating applicants and medical schools for one to three years or permanently, as determined by the NRMP.

If the NRMP's investigation of an alleged violation results in a finding that a program has committed a violation of the applicable Agreement, the program may be withdrawn from a Match and sanctions levied as outlined in the Violations Policy.

11.0 PROGRAM CLOSURES AND REDUCTION IN COMPLEMENT OF MATCHED APPLICANTS

Programs closing or reducing the complement of matched applicants on or before the 45th day of training must notify the NRMP in writing of the method it will employ to assist each matched applicant in securing another graduate medical education position.

12.0 USE OF MATCH INFORMATION

12.1 Institution Use of Match Information

Institutions may use the R3 system and the information contained therein solely for the purpose of their participation in a Match. Institutions and Match-participating programs may only share Match information from or maintained in the R3 system, including but not limited to, information from the *List of Unfilled Programs*, and/or *Regional Match Statistics by Specialty* internally with program leadership, program faculty, and program staff as required to participate in a Match.

Institutional officials and their staff may not copy, distribute, post, or make publicly available in any other way, any Match information from or maintained in the R3 system, including information from the *List of Unfilled Programs*, and/or *Regional Match Statistics by Specialty*. URLs that link to information from the R3 system or PDFs that have been created, copied, or downloaded from the R3 system shall not be made public or redistributed in any form even if the information already is in the public domain.

Unauthorized disclosure of Match information by institutional officials and their staff is considered a violation of this Agreement and may result in sanctions to the program.

12.2 NRMP Use of Match Information

The NRMP releases individual applicant Match results to each program that ranked the applicant on its ROL and, in the case of any program participating in the SMS, to its specialty program director association's liaison to the NRMP, and to those program directors who request such information to verify whether the applicant was matched. The Match results of U.S. MD students and graduates, U.S. DO students and graduates, and Canadian students and graduates also are released to their respective schools of medicine or osteopathy.

The sponsoring institution acknowledges and agrees that the NRMP may request, obtain, transmit and receive identifying information (including information in the R3 system, individual applicant USMLE scores, COMLEX scores, Alpha Omega Alpha membership, and information regarding applicant demographics and volunteer and work experience) to and from authorized users, including the Accreditation Council for Graduate Medical Education, the American Osteopathic Association, the Association of American Medical Colleges, the American Medical Association, the Educational Commission for Foreign Medical Graduates, the Canadian Resident Matching Service, the National Board of Medical Examiners, the National Board of Osteopathic Medical Examiners, U.S. MD-granting medical schools, U.S. DO-granting medical schools, and other authorized users engaged in postgraduate medical education for purposes of:

1. Collecting and verifying data submitted by the applicant or program;
2. Establishing postgraduate training databases;
3. Conducting a Matching Program;
4. Performing research;
5. Establishing a Match; or
6. Providing technology applications and service tools offered by authorized providers or the NRMP.

12.2.1 Ranking and Match Outcome Information

For the avoidance of doubt, a rank order list submitted by a program is confidential, and the NRMP will not disclose or release program ranking information that is clearly and uniquely identifiable to any applicant or medical school except in response to a subpoena or an order from a court of competent jurisdiction. The NRMP may provide such identifiable information only to reputable organizations engaged in undergraduate, graduate or postgraduate education solely for the purposes of performing joint research under strict, binding terms of a confidential data sharing agreement. At no time will the NRMP allow program ranking and/or Match outcome information that is clearly and uniquely identifiable to be disclosed in publications, presentations, and reports resulting from such research.

The NRMP may anonymize and/or aggregate rank order list and/or Match outcome information and use it for its own research and reporting purposes and contribute such anonymized, aggregated information to national databases or for NRMP-approved research purposes, technology applications and service tools offered by the NRMP.

13.0 REPRESENTATIONS AND WARRANTIES

Each sponsoring institution represents and warrants to the NRMP, on behalf of itself and all of its programs, that all of the information provided, or that will be provided, by such institution and each of its programs to the NRMP is at all times complete, timely, and accurate to the best of

such institution's knowledge at the time such information was or will be provided. Each institutional official also represents that their unique log in information to access the R3 system will not be shared with or used by any other individual to access the system. Moreover, each institutional official represents that he/she has read, understood, and agrees to the NRMP's Privacy Policy, and represents that institutional personnel using and accessing NRMP information have read, understood, and will abide by the NRMP's Privacy Statement.

14.0 DISCLAIMERS

The parties acknowledge that the fees charged by the NRMP for participation in the Matching Program include no consideration for any assumption by the NRMP of the risk of any damages that may arise in connection with the participation of any institution's programs in the Matching Program or utilization of the R3 system.

Each party agrees that neither:

1. the NRMP,
2. any vendor providing equipment, software, or services to the NRMP ("Vendor"), nor
3. any director, officer, employee, affiliate, or agent of the NRMP, or any Vendor,

will be liable for any loss, damage, cost, or expense whatsoever, direct or indirect, regardless of the cause, that may arise out of, or be in any way related to this Agreement, the use of the Matching Program, the R3 system, or the automated systems and services utilized by the NRMP to implement the Matching Program or to send notices, including, but not limited to: (a) the suspension or termination of, or the inability to use, all or any part of the R3 system; (b) the erroneous transmission of any data or the transmission of any erroneous data; (c) any failure or delay suffered or allegedly suffered by any party in receiving or sending any rank order list or other information or in certifying a rank order list, however caused; (d) the delivery or transmission of any virus, worm, or other disruptive device; or (e) any other cause in connection with the furnishing of services or notices by the NRMP or the performance, maintenance, or use of, or inability to use, all or any part of the R3 system. The foregoing will apply regardless of whether a claim arises in contract, tort, negligence, strict liability, or otherwise.

The automated systems and services utilized by the NRMP to implement the Matching Program and the R3 system are provided "AS IS" and "AS AVAILABLE." **NONE OF THE NRMP, ANY VENDOR, OR ANY OF THEIR DIRECTORS, OFFICERS, AGENTS, EMPLOYEES, OR AFFILIATES MAKES ANY WARRANTY OR REPRESENTATION OF ANY KIND, EXPRESS OR IMPLIED, WITH RESPECT TO SUCH SERVICES, THE R3 SYSTEM, OR THE MATCHING PROGRAM, OR TO THE ACCURACY, COMPLETENESS, SECURITY, TIMELINESS, OR RELIABILITY OF THE INFORMATION TO WHICH ANY PARTY HAS ACCESS OR TRANSMITS OR RECEIVES THROUGH THEM OR THROUGH ANY OTHER AUTOMATED SYSTEM. ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT ARE EXPRESSLY EXCLUDED.**

No oral or written information or advice given by the NRMP, any Vendor, or any of their directors, officers, agents, affiliates, or employees will create a warranty, and no party may rely on any such information or advice. There is no assurance that the information the parties have access to through the R3 system will be accurate, complete, secure, timely, or reliable, or that

the R3 system or the automated services utilized by the NRMP will be error-free or operate without interruption. In particular, and without limiting the generality of the foregoing, the NRMP makes no warranty that certified rank order lists processed through use of such automated services will be properly executed. Each program and applicant is solely responsible for verifying that the certified rank order list has been duly entered and certified.

15.0 LIMITATION OF LIABILITY

IN NO EVENT WILL THE NRMP, OR ANY VENDOR OR AFFILIATE BE LIABLE FOR ANY DAMAGES AS A RESULT OF ANY NEGLIGENT ACT OR OMISSION OF THE NRMP OR ANY VENDOR OR AFFILIATE, IRRESPECTIVE OF WHETHER THE INJURED PARTY IS AN INSTITUTION, A PROGRAM, OR A THIRD PARTY.

16.0 NOTICES

All notices to the NRMP must be given either by email at support@nrmp.org or through the R3 system and are effective upon receipt. The NRMP is not responsible for delays in email or Internet service. Any notices or documents received by the NRMP after the relevant deadline date will not be considered.

All notices to institutions or programs will be given either by (a) email to the email address provided by such party to the NRMP upon submission of such party's registration at the R3 system or (b) through the R3 system while the institution or program is logged on to the site. Such notices to institutions or programs given by email will be deemed given twenty-four (24) hours after sending, unless the sending party is notified that the email address is invalid or that the message was not delivered, or if the receiver has voluntarily unsubscribed from NRMP emails or notices. All notices given during an institution's or program's session on the R3 system will be deemed given at the time of such session.

17.0 DISPUTE RESOLUTION

Except for waiver determinations that are final when made by the NRMP and not subject to arbitration, judicial review, or review by any third party, as provided in this Agreement, all other disputes arising out of, or related to, the Matching Program, this Agreement, or the breach thereof, between or among the NRMP and any applicant or program participating, or seeking participation, in the Matching Program shall be settled by arbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association then in effect (as modified below and excluding Procedures for Large, complex Disputes), unless the parties to the dispute mutually agree otherwise. The arbitration hearing shall commence within six months of filing the demand for arbitration or at another time agreeable to the NRMP. Notwithstanding the foregoing, no arbitrator shall have power to adjudicate any dispute as a class arbitration or as a consolidated arbitration without the express consent of all the parties to any such dispute, and every arbitrator shall return a reasoned award in writing, setting forth the factual findings and legal conclusions that are the basis for the determination. In addition, no arbitrator shall have the power to modify any sanctions imposed by the NRMP unless (1) the arbitrator determines there is no basis in fact for a finding of violation; or (2) the arbitrator finds that the sanctions imposed by the NRMP are either arbitrary and capricious or outside the scope of potential sanctions set forth in the applicable Match Participation Agreement and the Violations Policy.

Notice of the demand for arbitration must be filed in writing with all other parties to the arbitration and with the American Arbitration Association. A demand for arbitration in a matter that is

covered by the Violations Policy must be made in accordance with the Violations Policy. The arbitrators must conduct all arbitration proceedings in the Office of the NRMP in Washington, DC or at such other location in Washington, DC as mutually agreed upon by the parties. Each party will share equally in the cost of arbitration, except that the party requesting arbitration shall be solely responsible for paying the filing fee required by the AAA Standard Fee Schedule, including the Initial Filing Fee and the Case Service Fee, and the party requesting arbitration must further file the AAA form entitled "Demand for Arbitration – Commercial". The burden shall be on the applicant or program to demonstrate by clear and convincing evidence that an adverse decision by the NRMP was without basis-in-fact or in violation of the applicable Match Participation Agreement. The award by the arbitrator or arbitrators shall be final. Judgment upon the award rendered may be entered in any court having jurisdiction thereof, so long as the arbitrator(s) acted in good faith.

The arbitrator(s) may construe and interpret, but may not vary or ignore, the terms of the Agreement. The arbitrator(s) shall not have the power to make an award that is inconsistent with the provisions of this Agreement or with District of Columbia substantive law.

18.0 LIMITATION OF ACTION

No claim or cause of action, regardless of form, arising out of or related to the Matching Program, the Match Participation Agreement Among Applicants, the NRMP, and Participating Programs, or the breach thereof, this Agreement, or the breach thereof, or any other dispute between the NRMP and any applicant, program, or institution participating, or seeking participation, in the Matching Program, may be brought in any forum by any party more than 30 calendar days after the cause of action has accrued, regardless of any statute, law, regulation, or rule to the contrary ("Limitation Period"). The Limitation Period shall commence the day after the day on which the cause of action accrued. Failure to institute an arbitration proceeding within the Limitation Period will constitute an absolute bar and waiver of the institution of any proceedings, whether in arbitration, court, or otherwise, with respect to such cause of action. A cause of action that has become time-barred may not be exercised by way of counter claim or relied upon by way of exception.

In addition, any party who desires to contest a decision of a Review Panel of the NRMP must notify the NRMP in writing of its intent to seek arbitration within 10 business days from that party's receipt of the Panel's report and must file a written demand for arbitration within 30 calendar days of receipt of such report, in accordance with the terms of the Violations Policy. If notice of a party's intent to seek arbitration is not received in writing by the NRMP within 10 business days from that party's receipt of the Review Panel Report, or if the party does not file a written demand for arbitration within 30 calendar days of receipt of the Review Panel Report, that party is deemed to have waived and is barred from later filing a demand for arbitration or seeking other relief.

19.0 GENERAL

This Agreement is governed by the laws of the District of Columbia, excluding its choice of laws provisions, and the agreed upon venue for any dispute arising from this Agreement is the District of Columbia.

The headings of the Sections of this Agreement have been inserted for convenience of reference only and shall in no way restrict or otherwise affect the construction of the terms or

provisions of this Agreement. Unless indicated otherwise, references in this Agreement to Sections are to Sections of this Agreement.

If any provision of this Agreement is found in any arbitration proceeding or by any court of competent jurisdiction to be invalid, illegal, or unenforceable, that provision shall be modified to the minimum extent necessary to achieve the purpose originally intended, if possible, and the validity, legality, and enforceability of the remaining provisions will not be affected or impaired and are to be enforced to the maximum extent permitted by applicable law. If any remedy set forth in this Agreement is determined to have failed of its essential purpose, then all other provisions of this Agreement will remain in full force and effect.

Failure of any party to act or exercise its rights under this Agreement upon the breach of any other terms hereof by any other party is not to be construed as a waiver of such a breach or prevent such party from later enforcing compliance with any or all of the terms hereof. This Agreement contains the entire agreement between the parties with respect to the Matching Program and its results. Any representations, promises, or conditions not incorporated in this Agreement will not be binding upon any of the parties. No modification of this Agreement shall be effective unless in writing and executed by the party against whom it is to be enforced.

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